From: David Miller
To: Microsoft ATR
Date: 1/27/02 9:24pm
Subject: microsoft settlement

I hope you will consider a remedy with a little more teeth than the one that has been proposed. I still use Netscape because I prefer it, but even though one can download it free of charge, it is still easier for most folks to use IE because it comes with their OS. Netscape's improved the new versions to the point that reviewers are praising it over IE, but it is still hard to use it because it is not universally supported. Either through fear of Microsoft or because of cost effectiveness, it is not always supported by website developers or even internet providers. It is rather sad when one's own ISP will not support one's use of Netscape because not enough customers use it to justify training their tech support, when you know that people aren't using Netscape because it was muscled aside. I have even found web sites that won't display in Netscape. I don't know if that is because the site has an agreement with Microsoft or because they choose not to design the site for both browsers because they don't think there will be enough traffic from Netscape customers to be worth the cost. Please consider a remedy that will change things enough to give a practical choice to those of us who would like one. Requiring Microsoft to sell a version of Windows without IE would be a good start.